

1080p Outdoor Wi-Fi IP Camera with audio



User Manual LZ5











Quick Guide:

• Connect the cameras power adaptor to a suitable 110VAC wall outlet. Plug the power cable into the DC power socket of the Wi-Fi camera and turn on.

• The microSD card (16GB) is included in the box but will need to be installed. Follow the instructions below to install.



• Step 1: Unscrew the compartment at the bottom of the Camer. BE CAREFUL! Do not pull out the cover too far as the speaker wires are attached.

• Step 2: Identify the SD Card slot. It is the small rectangular insert in the middle of the compartment.

• Step 3: With the SD card metal stripes facing the mount (back of the camera), insert the SD card all the way into the slot until you hear/feel a click and the SD card is secured in the slot.

• All Done! Screw the back on the cover.

• Download the app "X10 Linked" from Google Play or the Apple App store. Open the app once installed.

AppName: X10 Linked



 Sign up to an account by entering a username and password.

Once you have signed in; press the add camera button and follow the steps

• Select your available Wi-Fi home network and enter the correct password. Once selected then proceed to select your current time zone (android).

• Ensure the volume is all the way up on your smartphone and place it next to the IP camera's microphone. Once your smartphone is next to the IP camera, press the sound wave button to start the signal.

 Once successfully paired; you can now view the camera.



1 x 1080p Outdoor Wi-Fi IP Camera 1 x 16GB SD Card (in box) 1 x Power Adaptor 1 x Mounting Hardware 1 x Adjustement Wrench for Mount

Product Diagram:



LED Status Indicator:

| Colour | Description |
|----------------|-----------------------------|
| Green | Connected / Working |
| Green Flashing | Connecting To Wi-Fi / Setup |

Installation & Mounting:

• The SD Card comes in the box and will need to be installed. Please see the instructions on Pg 2 of this guide.



 Before mounting the camera, you may wish to complete the app setup process first. Your smartphone is required to be placed near the cameras microphone to complete the app setup. If your camera is mounted in a high place such as a wall or ceiling; it may be difficult to hold your smartphone near the camera while already installed.

• When position the camera in a location such as a ceiling or wall and mark the screw holes in which you want to position the camera.

• Using the mounting hardware provided; fix the camera in place with the screws or wall plugs depending on if it's surfaces such as brick and concrete.

• You may wish to adjust the angle of the mounting bracket for the best viewing angle; use the Allen key provided to adjust this.

• Connect the mains power adapter to a suitable wall outlet. Plug the power cable into the DC power socket of the Wi-Fi camera and turn on.

• If installed in a wall or ceiling that is further away from a wall outlet. You can use an extension cord to extend the reach for power.

• Once the device is powered up; the LED status indicator should display green indicating start up.

Setup:

• Download the app "X10 Linked" from Google Play or the Apple App store. Open the app once installed.

App Name: X10 Linked



• Once you have downloaded and installed the app; open the app and a sign in page should display.

Press the sign up button for first time use.



• Enter a valid email address for the username and press the "Send code" button to receive a validation code to that email.

Note: Please wait at least 60 seconds before resending the code request.



• Enter the code that was sent to your email .

• Choose a password for your X10 Linked account and enter it twice (once for verification).

 When ready, hit the "Register Immediately" button

| ÷ | Sign in | |
|-------|-----------------------------|---------|
| Sign | in to check your personal m | ionitor |
| 🔏 Ema | il address/Phone number | |
| Plea | se input password | ~~~ |
| | | |
| | Forget password? | |

• Enter your username and password into the sign in screen and press the "sign in" button to log in to your account.

• Press the add camera button to connect the IP camera or the + button in the top left hand corner.



 Press the "connecting my camera" button; you will also notice a voice prompt will guide you through the setup.



• Connect to your local modem/router by pressing the select button.

| 🛞 Wi-Fi name | Select |
|-------------------|--------|
| Wi-Fi password | |
| | |
| No Wi-Fi Password | |

10. Choose your local Wi-Fi network from the list on your smartphone. Press the scan button if you wish to refresh the Wi-Fi list.

| \leftarrow | Nearby Wi-Fi | scan |
|-----------------------------|--------------|------|
| X10 | | |
| KoperEN | ІТ | |
| Authinx | | |
| Verizon-MiFi5510L-5373 | | |
| X10-5(Unsupported Wi-Fi) | | |
| KoperENT(Unsupported Wi-Fi) | | |

• Select your appropriate time zone depending on which state and country you're from.

| \leftarrow | TimeZone |
|--------------------------|----------|
| Midway GMT-11:00 | |
| Honolulu GMT-10:00 | |
| Anchorage GMT-09:00 | |
| Los Angeles GMT-08:00 | |
| Tijuana GMT-08:00 | |
| Phoenix GMT-07:00 | |
| Chihuahua GMT-07:00 | |
| Denver GMT-07:00 | |
| Costa Rica GMT-06:00 | |
| Chicago GMT-06:00 | |
| Mexico City GMT-06:00 | |

• Ensure the volume on your smartphone is turned all the way up. Place your smartphone close to the microphone located in the dongle of the camera so it's able to hear the pairing sound correctly. The LED status indicator will begin to flash green. Step 3 send the sound wave

Please move the phone speaker close to the camera



• Press the sound wave button to send a pairing sound to the IP camera. Ensure your smartphone is placed right next to the IP camera and in you're in a low level sound environment.

Step 3 send the sound wave
Please click the icon Send sound wave
and connect the camera to the wireless network
Click to send the sound wave

 The sound paring signal will now be playing. If you can't hear the sound, make sure your smartphone volume isall the way up.



 The camera will now start pairing with your route. If the pairing is unsuccessful and you are not directed to the next page within 5-10 minutes, some error has occurred and you can try sending the sound wave again.

The X10 Linked Camera is now establishing a connection with your router. This should only take a minute...

Once the connection is made, you will be taken to the next screen. Please allow a few minutes to complete. If that does not happen and the LED on your camera is still blinking, please try sending the sound wave again below.



Did not hear "Connected Successfully" ?

Connecting wifi Connect successfully 7 seconds later



 If pairing is successful, the camera will switch to the connecting wifi page where it will finalize the connection with your router. Once complete, your camera will be added and available to view.



Operation:

Recording:

Smartphone: To record from your smartphone; open the camera in your device list once successfully paired. Press the recording button in the bottom left hand corner to being recording on your smartphone.

Press the recording button again to stop recording.

microSD Card: Once the microSD card has been entered into the camera and correctly paired; the camera will automatically begin recording.

Motion Detection: The motion detection can be setup in the alarm settings which will send you a push notification if someone has activated the camera by motion. Press the alarm notification to switch to live view once it has been activated.



Playback:

Open the smartphone app and press the playback button which is underneath the camera in the device list. This will play back the recordings from the microSD card.

To play back the recordings from your smartphone; press the album button located at the bottom of the app.



Select the correct year, month, day and hour to select your playback files.



Once selected you can fast forward, fast rewind or screen shot when the video is displayed.



Snapshot Image:

This camera allows you to create a snapshot image and save it on your phone.



Press the snapshot button located in the bottom right hand corner to save an image to your phone.

To view these files; go to the album which is located at the bottom right hand corner of the device list.



Audio:

To hear the audio from the camera; press the audio button located in the live camera view. Press it again to mute the audio.



Camera Settings:

Press the settings button of the camera located in the device list of the app.



LED: Press the LED tab to turn of the LED status indicators; press it again if you wish to turn it back on.



Image Flip: Press the image flip button to choose between upwards and downwards. Since the camera has a magnet base, you can select the image to be in the upright position even though the camera is

Image Flip

LED

Upward >

positioned upside down.

Camera Orientation

Please select the orientation of your carnera.



Alarm: Press the alarm button to show the alarm and motion detection settings.



Alarm: Press the alarm tab to turn off motion detection or press it again to leave it on. Motion detection will be turned on by default.

Alarm Sound: You will hear the alarm sound from your smartphone if the motion has been detected. Press the tab to turn off these sounds.

Alarm Tone: There will be a default alarm sound when the motion is triggered. Press the alarm tone tab to select from any sound file located on your phone if you wish to change the alarm sound.

Motion Sensitivity: Select between low, medium (default) or high movement sensitivity for the motion recording.



Alarm Time: This allows you to choose a start and end time to choose from for the motion detection. For example; you can just select the camera to record in motion detection for day or night time.



Video Storage: Press the video storage tab to select between standard or high definition recording.



Press the video storage tab to turn off storing the video onto your microSD card. You can select between smooth, SD (VGA) and HD (720p) recording.



Video Lock: Press the video lock tab to create a lock so that other people using your smartphone are unable to view the video.

Video lock

Not set >

You can create a lock pattern by pressing the create video lock button.



Sub Account Management: Press the sub account management tab to create new users. Up to 15 people can be added to this camera including the admin.

Sub-account Management



Enter a suggested username and password for the user and press the add button.

Ask the user to download the smartphone app and enter the username and password that you have provided to sign in and view the camera.

To delete a sub account once created; press the delete button to remove them from the user list.

Interface Settings:



Camera: Displays the camera device list.

Alert: Displays the motion detection events.

User: Displays the current user settings and album.



User Settings:

Security: Allows you to change your password, add a security question and email.



It is suggested that you set a security email and question in case you forget your password.



Album: View the saved recordings and images.

Located in the top right corner, you're able to share the images through social media such as Facebook, Twitter, email or SMS.

About Us: Displays the current app version.

Logout: Press this button to logout from the app and return to the login screen.



Troubleshooting:

| Problem | Solution |
|--------------------------|---|
| The camera will not pair | Make sure the volume on your smartphone is all the way up |
| | Make sure the sound level |
| | in your environment is |
| | quiet to avoid the camera |
| | picking up additional |
| | sounds |
| | Hold the phone as close as |
| | possible to the camera |

| | Check that the camera is in |
|-----------------------|-----------------------------|
| | binding mode; the LED |
| | indicator should be |
| | flashing green |
| | Check if the wireless |
| | network is hidden, if so |
| | then disable the hidden |
| Wireless Network does | broadcast |
| not exist | Check if the Wi-Fi |
| | frequency is 2.4GHz, this |
| | device can't support 5GHz |
| | networks |

| | Check if the Wi-Fi SSID |
|------------------------------------|-----------------------------|
| | name has any special |
| | characters or numbers, |
| | please remove these |
| | special characters from the |
| | name and try to connect |
| | again |
| | Check if the Wi-Fi |
| Wireless Network connection failed | password is correct and |
| | please try again |
| | Check if the Wi-Fi network |
| | is using WEP encryption, if |

| | so please change it to |
|----------------------------|----------------------------|
| | WPA or WPA2 |
| | Verify that the Wi-Fi |
| Network abnormal, | network is able to connect |
| please check the router | to the internet |
| | Refresh the device list by |
| The camera will not | swiping down on your |
| show in the device list | smartphone |
| after successful pairing | Exit the app and login |
| | again |
| The camera appears offline | Re-insert the USB mains |
| | power adaptor and restart |
| | the device as sometimes it |

| can be caused by network |
|--------------------------|
| instability |
| |

| The Wi-Fi network is not showing | Make your Wi-Fi network visible, the unit can't show hidden networks |
|----------------------------------|--|
| | Check to see if your |

| | only supports 2.4GHz Wi- |
|---|---------------------------|
| | Fi |
| | Contact your place of |
| | purchase and provide |
| Problem with the | them with the ID number |
| binding process, linked to another account | shown on the message so |
| | that the device can be |
| | reset |
| Won't connect to the internet | Check to see if the Wi-Fi |
| | password has been |
| | changed |
| The microphone isn't | Check the audio settings |
| working | on your phone and allow |

| | the app to have access to |
|------------------------|----------------------------|
| | the microphone |
| The video is not clear | Change the recording |
| | setting to HD to show the |
| | highest quality |
| Can't replay video | Check to see if a microSD |
| | card has been inserted |
| | correctly |
| | Only after 10 minutes of |
| | inserting the microSD, can |
| | the video be replayed. |

| | Put the microSD card in a |
|-------------------------------------|----------------------------|
| | computer to check if it's |
| | still working |
| | Reformat the microSD |
| | card |
| | Reset the camera |
| No push notifications when alarming | Check the settings of your |
| | phone to ensure the push |
| | notifications are allowed |

FAQ:

1. Q: I have forgotten my password.

A: Press the forget password button to retrieve it via your security email address. If you have not set this; please contact your place of purchase to have the unit reset.

2. Q: Can more than one person view my camera

A: Yes, up to 15 users can view a single camera. The camera paired originally with the unit is the administrator.

3. Q: How many cameras can you add to the smartphone app?

A: Up to 99 cameras can be added to a single app however it will slow down opening the device list if you have multiple cameras added.

4. Q: Can this camera be viewed in an internet browser?

A: No; only can be viewed via the smartphone app.

6. Q: Why can't some smartphones show the video?

A: The camera requires a minimum Android version above 2.3 and 5.1 for iOS devices.

7. Q: Can the night vision be turned off?

A: The night vision is switched on automatically when low light is detected.

8. Q: Can the camera be setup via my PC?

A: The camera needs to be setup by a smartphone using the Linked App.

9. Q: Can I delete my camera from the app?

A: Yes; you can delete the camera from the app by going into the camera settings and pressing the orange delete button which is located at the bottom of the screen.

Specifications:

Wi-Fi Frequency: 2.4GHz Image Sensor: 1/4" CMOS Resolution: 1080p (1280 x 720) Megapixel: 1.0 Frame Rate: up te 30fps Viewing Angle: 100° Video Compression: H.264 Video Format: .264 Infrared: 35 x IR LEDs Infrared Range: Up to 20m Supported User Accounts: 15 Supported IP Cameras: Up to 99 Video Storage Time: Up to 40 Days (Smooth Recording) Storage: Up to 64GB microSD Card Power Consumption: 500mA Power Supply: 12VDC, 1A Dimensions: 202(L) x 65(Dia)mm

Distibuted by: X10.com LZ5 Outdoor HD WiFi IP Camera

For help, please visit

https://www.x10.com/ x10customersupport.html